

Shipping & Return Policy

RETURNS

If you are looking to return or exchange your order, we are here to help. We offer exchanges and refunds within 30 days of purchase. Items sent back to us without first requesting a return, or exchange will not be accepted.

Please note the following exceptions to our return policy:

- All “BLESSING” items are final sale.
- Returned items must have tags still on them and in original condition with product packaging.
- Returned items must have no visible signs of wear or use.

To initiate a return please complete the following steps.

- Please email potirebox@customerservice.com with your reason for return, be sure to include your order number along with proof of purchase.
- After emailing us, please allow up to 24 hours for correspondence, and up to 3 business days for management approval.
- If approved we will send you a shipping label, as well as instructions on how to complete your return with us. Refunds may take up to 10 business days depending on your financial institution.

DAMAGES & ISSUES

Please inspect your order upon receiving. Contact us immediately at potirebox@customerservice.com with any issues or concerns.

SHIPPING

We use USPS Priority mail shipping rates. Your shipping rate will show at checkout, based off the weight of the package and the destination. All packages come with tracking and typically arrive within five to seven business days.